



Date: July 2, 2025

Dear Valued Customer,

We're excited to share that TestEquity is actively working toward ISO 9001 certification! Our intent is to apply for ISO 9001 accreditation at the beginning of 2026. Our company has always strived for excellence in our products and services, and we believe that ISO 9001 accreditation is a testament to our commitment to quality. With this accreditation, we aim to enhance our processes, improve our customer satisfaction, and increase our credibility in the industry.

In line with the requirements of ISO 9001:2015 quality management system, we have begun the process of documenting our existing processes to demonstrate our process controls that cover the aspects of our operations we have had in place for years. Listed below is a high-level roadmap of our project plan to ascertain the ISO 9001 accreditation.

Milestone	Target Completion Date	
	Site: Worcester, PA	Site: Moorpark, CA
Project Plan Build Out and Kick Off	February 2025	February 2025
Define QMS Scope, KPI	March 2025	March 2025
Staggered launch of QMS elements	May 2025 - October 2025	May 2025 - March 2026
Internal Audit 1	November 2025	April 2026
Internal Audit 2	January 2026	June 2026
Submit for Accreditation	February 2026	July 2026
Stage 2 Audit	April 2026	September 2026
ISO 9001 Accreditation obtained	June 2026	December 2026

We understand the importance of accreditation and how it can benefit our organization and our clients. We look forward to continuing to provide you with products and services, as we strive to achieve this goal and maintain our accreditation status in the future.

Sincerely,

*Serina Damesworth*

Serina Damesworth  
Director of Quality